

CLARE SETS THE STANDARD WITH NSAI GOLD CERTIFICATION

Clare County Council has become the first local authority in Ireland to achieve gold certification to the National Standards Authority of Ireland's Excellence Through People standard.

Having recently scooped the NSAI's world class quality standard, the local authority is now one of a number of organisations from the private, public and SME sectors to become certified by the National Standards Authority of Ireland (NSAI) to world-class standards.

The Excellence Through People standard provides a business improvement model for organisations to "enhance performance and realise strategies through the management and development of their people", according to the NSAI.

"Being certified with the Gold certification is testament to the partnership approach adopted within Clare County Council," said Pat Dowling, Chief Executive of Clare County Council.

"It also is a demonstration of the commitment of Clare County Council staff to improving the working environment within the organisation, as well as their planning, organisation and hard work in providing a quality, year-round service to the people of County Clare," he added.

Jason Murphy, Clare County Council's Senior Executive Officer in Human Resources, commented, "Achieving this standard is in the best interests of our employees and the communities which we serve. As one of the largest employers in Clare, the opportunities for further improvement identified during the certification process will allow Clare County Council to set performance objectives, measure results, assess and continually



Clare County Council's Chief Executive Pat Dowling (third from right) pictured with staff members outside Áras Contae an Chláir.

improve.

"This is an independent assessment process with a rigorous evaluation. Achieving this certification speaks volumes and demonstrates Clare County Council's innovative and progressive culture. It shows by working together staff can achieve success and this collaborative effort has now resulted in this prestigious and sought-after Excellence Through People certificate."

Clare County Council operates across a range of sectors including housing, roads, environment, planning, economic development, rural development and social development. The council's headquarters is located at Áras Contae an Chláir while Municipal District Offices are situated in Scariff, Kilrush, Shannon and Ennistymon.